AEES

BUSINESS STUDIES

CLASS 11

BUSINESS SERVICES

1. **What is e-banking? What are the advantages of e-banking?**
2. **What are services? Explain their distinct characteristics.**
3. **Explain the functions of commercial banks with an example of each.**
4. **What is the difference between goods and services?**
5. **What to you mean by bank?**
6. **Explain in short**

**Credit card**

**Locker facility**